If you run into any difficulties with our electronic resources, the first thing to do is to check the <u>Known Problems page</u> on the Library website. There you will find details of any problems that have been reported, along with a solution. We update the Known Problems page with remedies or workarounds as soon as we spot problems or learn of them from our clients or suppliers. If you have any further questions, discover a new problem, or find a recommended workaround does not work for you, please get in touch with us by phone, social media, email, online chat, or pop in and see us in person.